



OUR SERVICES, SOLUTIONS AND STRATEGY

CONSULTANCY SERVICES

- ⚙ IT ADVISORY SERVICE
- ⚙ SECURITY CONSULTANCY
- ⚙ REMOTE WORKING SOLUTION
- ⚙ PROJECT MANAGEMENT
- ⚙ SYSTEM IMPLEMENTATION

IT SERVICES

- ⚙ INFRASTRUCTURE DESIGN & IMPLEMENTATION
- ⚙ INFRASTRUCTURE SUPPORT & MAINTENANCE
- ⚙ USER SUPPORT
- ⚙ BACKUP & BUSINESS CONTINUITY
- ⚙ VIRTUALISATION

WEB STRATEGY

- ⚙ WEB DEVELOPMENT
- ⚙ SEARCH ENGINE OPTIMISATION
- ⚙ DOMAIN REGISTRATION
- ⚙ WEB HOSTING
- ⚙ CLOUD SERVICES

CONSULTANCY SERVICES

Our consultancy services form the bedrock of our portfolio of products, services and solutions. Our broad range of skills and experience means we provide expert advice.

IT ADVISORY SERVICE:

We will work with you to **develop an appropriate IT strategy**, identify the most effective **Cost Optimisation strategy**, offer guidance on the most appropriate strategy for **Outsourcing IT services** and optimise efficiency, firewall and switching configuration and network troubleshooting, infrastructure refresh.

SECURITY CONSULTANCY:

We **SECURE your data to safeguard your business**, by providing a robust suite of managed security services and solutions to protect your environment with Firewalls, Intrusion Detection and Prevention solutions that compliment each other. Endpoint security features like Virus Protection, Web Filtering, Spyware and Malware Protection are essential for everyday treats.

REMOTE WORKING SOLUTIONS:

Stay connected from Anywhere & Everywhere! Technology has enabled remote working the way to do business in the 21st century easily and flexibly. The solution means accessing business data and collaboration with a full working environment away from the office. Using **remote desktop, VPN (Virtual Private Network), Cost-effective web-based apps**, etc.

PROJECT MANAGEMENT (PM):

The discipline of planning, organising, and managing resources to bring about the successful completion of specific goals and objectives within a specific time. Executing the project mandate within the parameters of cost, time and quality with stakeholders involvement to create buy-in for the project and to ensure its 'fit for purpose' is our objective.

SYSTEM IMPLEMENTATION:

System implementation is not just about technology but about policies and processes. Testing, documentation will be required and implemented, staff training to upgrade their skills for optimum benefits from the system. We take a holistic view for successful outcomes while committed to providing a suitable and complete implementation for your business.



INFRASTRUCTURE DESIGN AND IMPLEMENTATION:

We design **TECHNOLOGY to work for you**. Proper network design and installation is the key to reduced on-going support costs, therefore we design effective and efficient network infrastructure for a quick ROI. Our solutions include **Servers, LAN/WAN implementations & upgrades**, etc.

INFRASTRUCTURE SUPPORT AND MAINTENANCE:

We manage systems across multiple sites with the ability to design, implement and support your infrastructure ensuring peak performance, optimal productivity and continuity. **Flexible Maintenance Agreement** for your systems, with **proactive monitoring & reporting of servers & backups**. **Scheduled visits** to keep your network up and running.

USER SUPPORT:

The end-user's experience and satisfaction is paramount. We provide an integrated set of preventive, self-enablement and remote solutions. **Telephone, Helpdesk and Call Out Support, Remote & Onsite Desktop and Server support. Business Software Support** for users along side **Routine Maintenance** and Remote Monitoring & Diagnostics.

BACK UP AND BUSINESS CONTINUITY:

Following an emergency which interrupts normal business operations is critical to business wellbeing. To recover business data quickly and effectively, the simplest answer is "Backup". It is critical that the data being backed up can be recovered with minimum disruption to mission-critical applications. We provide legislation compliant solutions.

VIRTUALISATION:

Virtualisation reduces the hardware acquisition and maintenance costs. We focus on simplifying your IT Infrastructure and maximising productivity to reduce IT costs. We follow a proven strategic methodology to implement virtual infrastructure into production IT environments. Our process helps you to achieve **reduced but powerful servers** to maintain current infrastructure by significantly downsizing power, cooling & maintenance costs.



WEB STRATEGY

WEB DEVELOPMENT:

Get global, Get a Web Strategy. Branding is a vital marketing tool in the global market-place, your web strategy should make it easy for customers to reach your business quickly. Your website is your global front door, our innovative, unique and customised web designs clearly reflects what your business is about. We design and implement Corporate Websites, E-Commerce Solutions, Web-Portals and Content Management Systems.

DOMAIN REGISTRATION:

Domain names provides a valuable internet identity to establish and protect your brand. It should be similar to your company name, a specific product or service that you provide. A domain name means consistency, which is important for business well being and brand image. We can register, transfer and manage your new or existing domain name.

SEARCH ENGINE OPTIMISATION (SEO):

SEO is the process of affecting the visibility of a website or a web page in a search engine's natural or unpaid search results. In general, the higher your ranking on the search results page, the more the likely hood of it being visited. Optimising a website will increase its relevance to specific keywords, remove barriers to the indexing activities of search engines.

WEB / EMAIL HOSTING SERVICES:

A web hosting service is a type of Internet hosting service that allows individuals and organizations to make their website accessible via the World Wide Web. We provide space on our servers for use by our clients, provide Internet connectivity in a data centre and provide an email hosting service.

CLOUD SERVICES:

A cloud service is any resource that is provided over the Internet, a tool which provides anywhere, anytime access to your files from any device. It can act as a Web-based external hard drive; a data backup source for disaster recovery and a file-sharing platform to share files with colleagues and clients.

